

Privacy and confidentiality information – Your Story

Background to the Connect Well evaluation

Connect Well has contracted Clear Horizon to evaluate the impact that Connect Well is having on mental health and wellbeing in Outer Gippsland. To do this evaluation, we need to gather information about what activities Connect Well has done and what effect these have had for local residents.

Why we'd like to use your story in the evaluation

The Your Story website initiative is an important part of Connect Well. Clear Horizon proposes to read and analyse the uploaded stories to understand how much Connect Well has contributed to promoting empathy and healing after the fires. Please note that your stories will not be evaluated individually – instead, we are only evaluating Connect Well's activities as a whole.

Your participation is voluntary

Your decision to let us use your story in the evaluation is completely voluntary. You are free to withdraw your story from the evaluation at any time, up until the reports are submitted.

Privacy and confidentiality

In compliance with the Australian Privacy Principles, we undertake to:

- only use your information for the purposes of the evaluation
- keep your personal and sensitive information confidential
- take all reasonable steps to ensure that your information is protected from misuse, loss, unauthorised access, modification, or disclosure.

How your information will be used

Analysis of your story will be reported in:

- the Progress Report, due in July 2021

and/ or

- the Final Report, due in December 2021.

Data storage

We may download your story from the website and store it on our secure Clear Horizon SharePoint. Only staff working on the project and the Connect Well backbone will have access to this folder.

Participant data from this project will be stored for six months after project completion. At the end of the required storage period, all data will automatically be deleted from the file.

If you would like to review your data, you can contact us to do so.

How to contact us

If you have any questions or concerns, feel free to contact Alessandra Prunotto at alessandra@clearhorizon.com.au.

You can also find out more about Clear Horizon at <https://www.clearhorizon.com.au/>.